

Managed Services

If you have it, we can manage it

It's vital that your information technology systems run reliably and cost-effectively, but this can be difficult to maintain with the fast pace of IT.

Instead of pulling resources off their usual tasks to fix new problems, using a managed service provider could be the answer.



9.3% 

Today businesses need IT to succeed and that is why managed services are growing 9.3% year on year.

Our Service Benefits at a Glance

Whatever your needs, our team can monitor and log any issues, identify and address the root cause of a problem, eliminate recurring problems, fix new issues the first time and streamline planning and future implementation requirements.

We can oversee your systems, look after your equipment and deal with any third-party suppliers such as your internet provider.

We're constantly improving the effectiveness and the productivity of your team.



24/7 Support

Outsource your help desk to ours and free up staff; choose your level of coverage.



Backup

We deliver a wide range of architecturally designed, highly scalable, managed backup solutions with our Backup as a Service.



Private Cloud

We have our own private cloud you can use, or we can manage yours for you.



Network

Our certified engineers can proactively monitor your network, keep your IT up to date and ensure things are always running smoothly.

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The Missing Link has been an integral part of the UEA Group of Companies for over 10 years. Our mobile construction team's reliance on access to a quality IT solution is an essential part of UEA maintaining its market leading position. Innovation is key in our business and The Missing Link partners with UEA to provide this and maintain an excellent standard of service at all times. UEA needs IT to work every day and we have always found that working closely with the team at The Missing Link ensures this happens. The service team are always on hand to assist but the personal touch is still maintained for the more difficult solutions. All key business growth opportunities involve input from The Missing Link and I have no doubt that part of the reason for UEA's ongoing success is its partnership.

Steven Hopkins | CEO, UEA Pty Ltd

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The Missing Link Provides IT Expertise When You Need it Most

As one of Australia's most awarded IT companies, our team can assist with every area of your IT environment, whether that be disaster planning, cloud services, cyber security or anything else that arises.

We offer several small business IT managed services, and each are available to customise or package as your business requires.

Talk to us about:



Microsoft365: Create a productivity powerhouse with managed M365, the latest solution from Microsoft.



WiFi: Keep your network running even when it fails, we can manage your devices to get you connected quickly.



Devices: We can manage the procurement, set-up, management policies and always ensure your devices are kept up to date.



Internet: Don't be put on hold; we can get you connected and keep you connected and even deal with your ISP for you.

Contact Us



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